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5 Attorneys for Defendants CHARTER
6 COMMUNICATIONS, LLC and
7 CHARTER COMMUNICATIONS, INC.,
dba CHARTER COMMUNICATIONS
(CCI), INC.

12 | BARBARA LYNN LUJAN, an individual,

CASE NO. 2:22-cv-07399-RGK-KS

Plaintiff,

V.

13 CHARTER COMMUNICATIONS,
14 LLC, a Delaware limited liability
15 company; CHARTER
16 COMMUNICATIONS, INC., dba
17 CHARTER COMMUNICATIONS
18 (CCI), INC., a Delaware Corporation;
19 CHARTER COMMUNICATIONS,
20 INC., a Delaware Corporation;
21 SPECTRUM, a business entity of
22 unknown form; CHARTER
COMMUNICATIONS, a business
entity of unknown form; TIME
WARNER CABLE, a business entity of
unknown form; and DOES 1-50.

ORDER ON STIPULATION TO STAY ACTION AND SUBMIT MATTER TO BINDING ARBITRATION

[13]

Defendants.

ORDER

The Court has read and considered the Stipulation entered between the parties, Plaintiff, BARBARA LYNN LUJAN (“Plaintiff”), and Defendants, CHARTER COMMUNICATIONS, LLC and CHARTER COMMUNICATIONS, INC., dba CHARTER COMMUNICATIONS (CCI), INC. (“Defendants”) and, good cause appearing, Orders are follows:

7 1. This matter will be submitted to arbitration pursuant to Defendants'
8 Solution Channel program guidelines, and Plaintiff shall file her claims via the
9 Solution Channel intake process set forth at Paragraph F in the arbitration agreement
10 between the parties, with Defendants having up to 45 days to process Plaintiff's
11 claims before submitting the matter for arbitration;

12 2. The arbitration will be conducted remotely before the American
13 Arbitration Association (“AAA”) via a web-based platform provided by the AAA or
14 agreed upon by the parties;

15 3. The selection of the arbitrator will be conducted as follows: AAA will
16 provide a panel of at least five potential arbitrators to Plaintiff and Defendants, and
17 each party will receive two strikes, with Plaintiff making the first strike and
18 alternating strikes with Defendants, until the remaining arbitrator is appointed to
19 arbitrate this matter;

20 | 4. Plaintiff's Complaint for Damages is sufficient notice to Defendants
21 | setting forth the claims at issue in this action;

22 5. This action will be and is hereby stayed pending the resolution of the
23 arbitration proceedings;

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